

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of February 2020

C.G.No:236/2019-20/ Guntur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

Shaiuk Khajavalli,
Pinneli,
Machavaram,
Guntur- Dist

Complainant

AND

1.Assistant Account Officer/O/Dachehalli
2.Deputy Executive Engineer/O/Dacehepalli
3.Executive Engineer/O/Guntur Macherla

Respondents

ORDER

1. Complainant presented a complaint before this forum stating that the energy meter to his service was replaced one year ago. But respondents are issuing bills continuing the old meter readings. Hence he requested the forum to rectify abnormalities in the meter reading.
2. Respondent No.1 submitted his written submission before the forum wherein he furnished that the AEE/O Machavaram section entered meter particulars in online on 30.11.2019. The complainant bills were revised from the date of changing of meter physically in the field vide RJ No. 25/01-2020 and the complainant also paid the total amount.
3. When the forum contacted to the registered mobile number of the complainant on 12.02.2020 at 10.50 A.M his son informed that their grievance was resolved.

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DATE 03/03

4. Since the grievance of the complainant was resolved by the respondents the complaint is disposed off.


If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.